



Company Profile

Cashless tipping for everyday service

ESTABLISHED 2026 · PRETORIA, SOUTH AFRICA

Who we are

TipMate is a South African cashless tipping platform built on a simple idea: saying thank you should be effortless. Established in June 2026 and headquartered in Lynnwood, Pretoria, TipMate connects everyday customers with the service people who make daily life easier — Customer Trolley Assistants, caddies, petrol attendants and store teams — through fast, secure, cashless tips.

As cash slips out of everyday life, a quick tip for great service has become harder to give. TipMate closes that gap. With a growing national footprint across the country's busiest service environments — shopping centres, petrol stations, golf courses and shops — we are building the rails for digital gratitude across South Africa.

Est. June 2026

Founded this year

National

Footprint across SA

Pretoria

Head office

4 segments

Service categories

Gratitude, made easy.

Every day, millions of small moments of good service go unrewarded for want of cash. TipMate exists to change that — one tap at a time.

Four taps from gratitude to delivered.

Every Customer Trolley Assistant, caddie, attendant and till has a unique TipMate QR code or tap point. The tip reaches the worker directly — no cash, no card machines, no fuss.

STEP 01

Scan or tap

Find the TipMate code at the guard, caddie, pump or till.

STEP 02

Choose an amount

Pick a preset or enter your own — add a quick thank-you.

STEP 03

Pay securely

Pay by card or digital wallet in just a few seconds.

STEP 04

Tip delivered

The worker receives it directly — no cash needed.

Built for the front line of everyday service.

Customer Trolley Assistants

Watching over vehicles in shopping-centre and street parking. Tip without fumbling for coins.

Caddies

On the fairway and the green — reward great caddying straight from your phone.

Petrol attendants

Full-service forecourts. A fast, cashless tip at the pump for friendly service.

Stores & staff

Tills, counters and front-of-house teams across retail and hospitality.

Good for everyone in the moment.

For tippers

- Tip by card or digital wallet — no cash needed
- Reward guards, caddies, attendants & store staff in seconds
- Secure, familiar payment methods
- A simpler, kinder way to say thank you

For workers

- Receive tips directly to your account
- Carry less cash — safer on the job
- Track what you earn over time
- Dignified, reliable recognition

For partners

- Less cash-handling risk on site
- Happier, better-rewarded staff
- Quick onboarding & branded signage
- Tipping insights dashboard & a service edge

Rolling out across all nine provinces.

From Gauteng's malls to coastal forecourts and Highveld golf estates — focused first on the highest-traffic service environments in each region.

- Pretoria — HQ
- Johannesburg
- Cape Town
- Durban
- Gqeberha
- Bloemfontein
- East London
- Polokwane
- Mbombela

Where tips happen

Illustrative split



Bring TipMate to your team.

Whether you operate a shopping centre, forecourt, golf estate, retail store or hospitality venue — TipMate rolls out quickly with branded signage, worker onboarding and a tipping-insights dashboard for your team.

Fast onboarding

Worker sign-up, ID verification and QR issuance handled by our team.

Branded signage

Cards, decals and pump-toppers tailored to your site.

Insights dashboard

See tip volumes, active workers and hotspots at a glance.

Zero cash on site

Reduce cash-handling risk while lifting service scores.

POPIA & privacy.

TipMate is committed to protecting your personal information in accordance with the Protection of Personal Information Act (POPIA), No. 4 of 2013. We collect and process personal information only for the purposes of facilitating cashless tipping and related services, including payment processing, worker onboarding and platform improvements.

You have the right to access, correct or delete your personal information at any time. Tips are processed through secure, regulated payment infrastructure, and worker earnings data is held with strict access controls. For privacy-related queries or to exercise your POPIA rights, contact hello@tipmate.co.za.

LET'S TALK

Let's make gratitude easy.

Whether you run a shopping centre, forecourt, golf course or store — we'd love to bring TipMate to your team.

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OFFICE

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